

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

|                   |   |                 |                         |
|-------------------|---|-----------------|-------------------------|
| Applicant:        | Steven G. Smith et al.  | Examiner:       | Patel, Chirag R.        |
| Serial No.:       | 10/074,325  | Group Art Unit: | 2141                    |
| Filed:            | February 12, 2002   | Docket:         | 60027.0445US01/BS 00406 |
| Confirmation No.: | 6444  | Due Date:       | March 12, 2007          |
| Title:            | Methods and Systems for Communicating with Service Technicians in a Telecommunications System |                 |                         |

**CERTIFICATE UNDER 37 CFR 1.8:**

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail, with sufficient postage, in an envelope addressed to: Mail Stop RCE, Commissioner for Patents, P.O. Box 1450, Alexandria, Virginia 22313-1450 on March 9, 2007.

By:   
Name: Merri D. Cruz

Mail Stop RCE  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, Virginia 22313-1450

**39262**

PATENT TRADEMARK OFFICE

Sir:

We are transmitting herewith the attached:

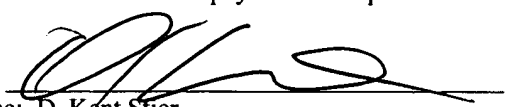
- ☒ Transmittal Sheet in duplicate containing Certificate of Mailing
- ☒ Request for Continued Examination and fee of \$790.00
- ☒ Amendment
- The fee has been calculated as shown below in the "Claims as Amended" table
- ☒ Charge Deposit Account No. 13-2725 in the amount of \$790.00 for RCE Fee
- ☒ Return postcard

**CLAIMS AS AMENDED**

| Claims Remaining After Amendment |   | Highest Number Previously Paid For |   | Present Extra |   | Rate |   | Fee    |
|----------------------------------|---|------------------------------------|---|---------------|---|------|---|--------|
| Total Claims                     |   |                                    |   |               |   |      |   |        |
| 34                               | - | 34                                 | = | 0             | x | 0.00 | = | \$0.00 |
| Independent Claims               |   |                                    |   |               |   |      |   |        |
| 5                                | - | 5                                  | = | 0             | x | 0.00 | = | \$0.00 |
| MULTIPLE DEPENDENT CLAIM FEE     |   |                                    |   |               |   |      |   | \$0.00 |
| TOTAL FILING FEE                 |   |                                    |   |               |   |      |   | .00    |

Please consider this a PETITION FOR EXTENSION OF TIME for a sufficient number of months to enter these papers or any future reply, if appropriate. Please charge any additional fees or credit overpayment to Deposit Account No. 13-2725. A duplicate of this sheet is enclosed.

Merchant & Gould LLC  
P.O. Box 2903  
Minneapolis, MN 55402-0903  
404.954.5100

By:   
Name: D. Kent Stier  
Reg. No.: 50,640  
DKS:mdc